

WIOA Program Follow-Up Services



Purpose and Importance of Follow-Up Services

Support After Program Completion

WIOA follow-up services provide ongoing support to participants transitioning into employment or education after program exit.

Addressing Post-Completion Challenges

Follow-up services help overcome obstacles like job retention, transportation, childcare, and evolving career goals.

Enhancing Program Outcomes

Consistent follow-up improves employment stability and helps meet workforce program performance measures.

Continuous Improvement and Integration

Feedback from follow-up informs program enhancements and integrates into broader career services strategies.

Primary Goals of Post-Exit Engagement

Employment Retention Support

Follow-up services help participants overcome early job challenges to maintain employment and build confidence.

Career Advancement Opportunities

Programs encourage ongoing growth through training, certifications, and promotions aligned with career paths.

Barrier Resolution Assistance

Follow-up communication connects participants with resources to address transportation, housing, childcare, and workplace issues.

Ongoing Engagement and Accountability

Personalized outreach and resource sharing sustain participant confidence and measure program effectiveness.

Common Follow-Up Service Activities

Career Counseling Support

Career counseling helps individuals evaluate opportunities and make informed career decisions based on personal goals.

Employment Check-Ins

Regular employment check-ins monitor job retention and workplace satisfaction to support continued success.

Supportive Service Referrals

Referrals to services like transportation, childcare, housing, or healthcare address participant barriers to employment.

Mentoring and Skill Advancement

Mentoring encourages accountability, while training referrals help participants advance skills and career opportunities.

Youth Follow-Up Requirements

Twelve-Month Follow-Up Services

WIOA requires follow-up services for youth for twelve months post-exit to reinforce their progress and provide ongoing support.

Support Areas for Youth

Youth may need help with job retention, education enrollment, financial literacy, transportation, housing, and workplace readiness.

Communication and Relationship Building

Multiple communication methods and strong relationships enhance youth engagement and successful program outcomes.

Documentation and Outcomes

Documenting follow-up attempts, services, and outcomes is essential for program accountability and youth success measurement.

Best Practices for Effective Follow-up

Proactive Follow-Up Planning

Creating a follow-up plan before program exit enables clear goal setting and preferred communication discussions.

Consistent Participant Communication

Regular check-ins and personalized messages keep participants engaged by addressing their specific goals and needs.

Comprehensive Documentation

Documenting interactions and outcomes ensures accountability and supports program evaluation effectively.

Collaborative Support Networks

Partnering with employers and community organizations expands resources and improves follow-up success.