

CASE MANAGEMENT

WHAT IS CASE MANAGEMENT?

- Assessing the customer for strengths and and obstacles.
- Participating in developing goals and a plan of action.
- Connecting the customer with resources.
- Empowering decision making.
- Preparing the customer in job attainment and retention skills.
- Documenting everything.
- Celebrating achievements.

Case management is the difference between our programs and services.

